

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone: 2013 APR -3 P 2:27 Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109895

Date: 4/3/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

APR 03 2013

Complaint By: First: James A. Last: Straus

Account Name: James A. Straus

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

4/3/13

****WATER/SEWER****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315*****OPPOSED*****

For only 2 retired people in this house, the rates are outrageous - the highest we have ever seen in all the homes we have owned! The "wastewater" charges are especially troubling. If you keep this up, we may move to a more reasonable place. Rate hike are not warranted!!!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

End of Comments

Date Completed: 4/3/2013

Opinion No. 2013 - 109895